

## Selective Insurance Group, Inc.

3<sup>rd</sup> Quarter Investor Presentation

Current as of July 31, 2014

Certain statements in this report, including information incorporated by reference, are "forward-looking statements" as that term is defined in the Private Securities Litigation Reform Act of 1995 ("PSLRA"). The PSLRA provides a safe harbor under the Securities Act of 1933 and the Securities Exchange Act of 1934 for forward-looking statements. These statements relate to our intentions, beliefs, projections, estimations or forecasts of future events or our future financial performance and involve known and unknown risks, uncertainties and other factors that may cause our or our industry's actual results, levels of activity, or performance to be materially different from those expressed or implied by the forward-looking statements. In some cases, you can identify forward-looking statements by use of words such as "may," "will," "could," "would," "should," "expect," "plan," "anticipate," "target," "project," "intend," "believe," "estimate," "predict," "potential," "pro forma," "seek," "likely" or "continue" or other comparable terminology. These statements are only predictions, and we can give no assurance that such expectations will prove to be correct. We undertake no obligation, other than as may be required under the federal securities laws, to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

Factors, that could cause our actual results to differ materially from those projected, forecasted or estimated by us in forward-looking statements are discussed in further detail in Selective's public filings with the United States Securities and Exchange Commission. These risk factors may not be exhaustive. We operate in a continually changing business environment, and new risk factors emerge from time-to-time. We can neither predict such new risk factors nor can we assess the impact, if any, of such new risk factors on our businesses or the extent to which any factor or combination of factors may cause actual results to differ materially from those expressed or implied in any forward-looking statements in this report. In light of these risks, uncertainties and assumptions, the forward-looking events discussed in this report might not occur.

### Forward Looking Statements





#### **Financial Overview**

44<sup>th</sup> largest U.S. P&C carrier\*

History of financial strength

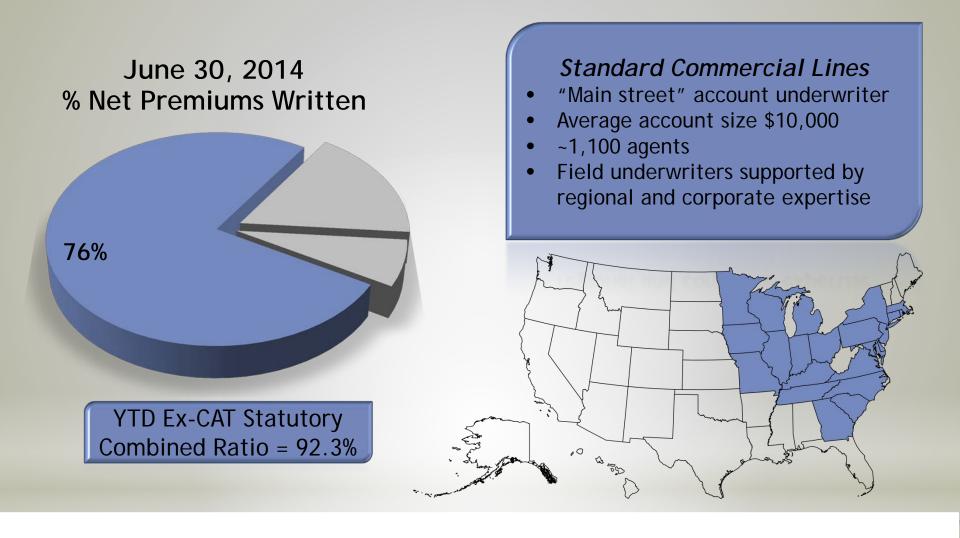
Small commercial, E&S and personal lines business

Field-based operating model

\*Source: A.M. Best, based on 2013 Net Premiums Written

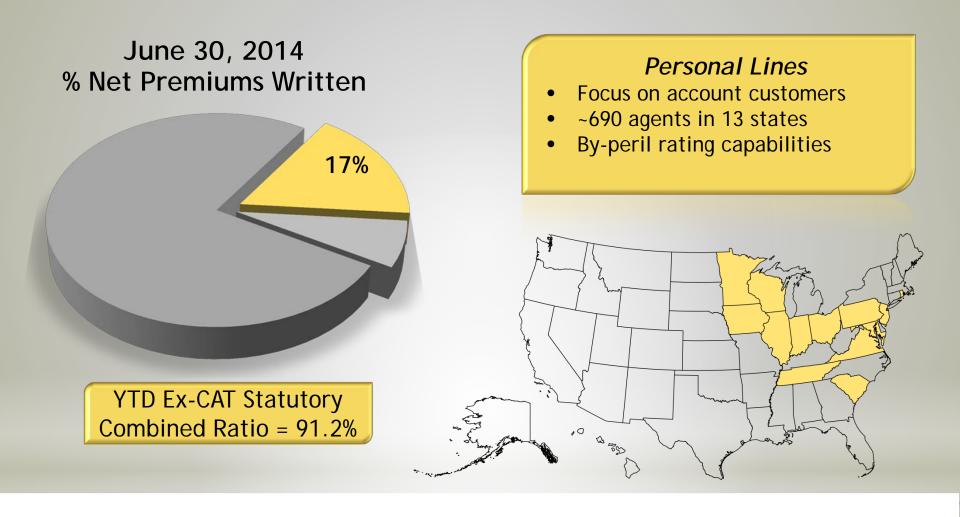
#### History of Success as a Super-Regional





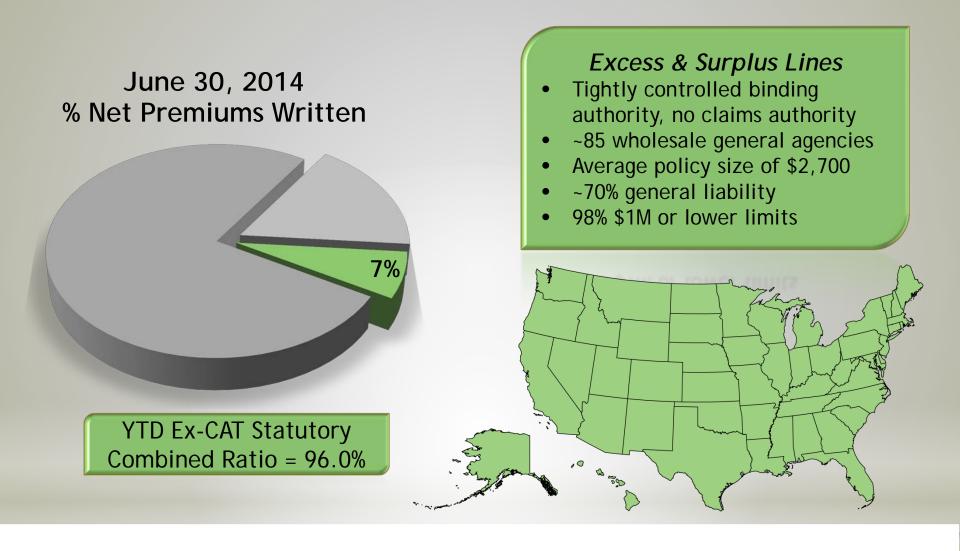
### **Standard Commercial Lines**





#### **Personal Lines**





### **Excess and Surplus Lines**



Strong balance sheet provides a foundation for success

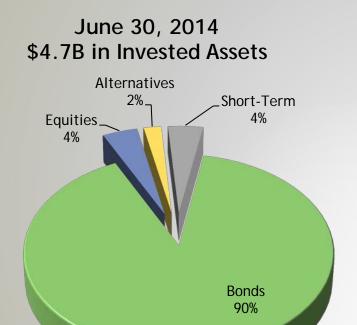
Lower volatility allows for greater operational leverage

Effective cycle management

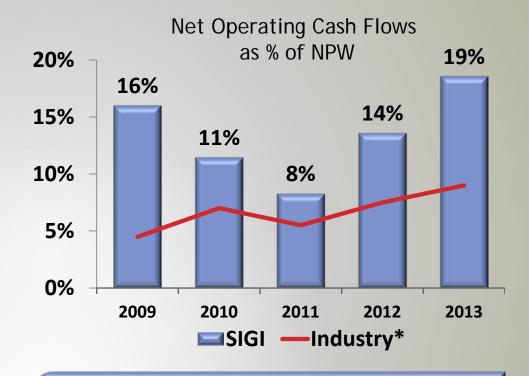
Path to a 92% ex-catastrophes combined ratio in 2014

## **Key Takeaways**





\*Source: Conning, Inc. and A.M. Best

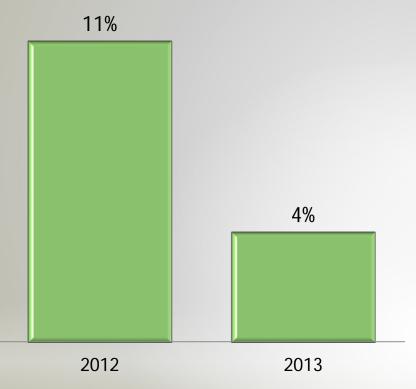


- "AA-" average credit quality
- 3.7 year duration, excluding short-term
- Investment leverage of 3.8x

#### Conservative Investment Portfolio



#### % of Equity at Risk - 1 in 250 Event Blended Model Results (RMS & AIR)



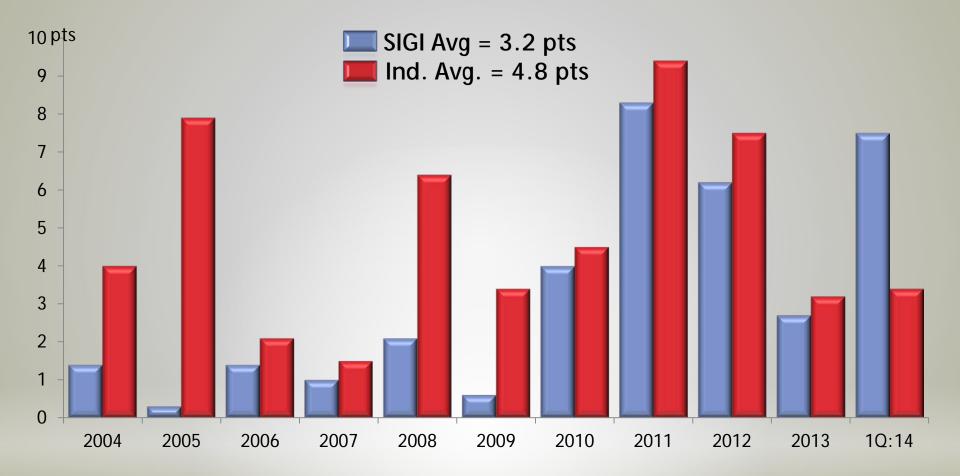
#### 2014 Property Catastrophe Treaty

- \$685M in excess of \$40M retention
- Increased top layer by \$100M
- Flat premium despite additional limit
- Exhausts at approximately 1-in-250 year event
- Average reinsurer rating "A+"

Losses are after tax and include applicable reinstatement premium.

#### **Conservative Catastrophe Reinsurance**



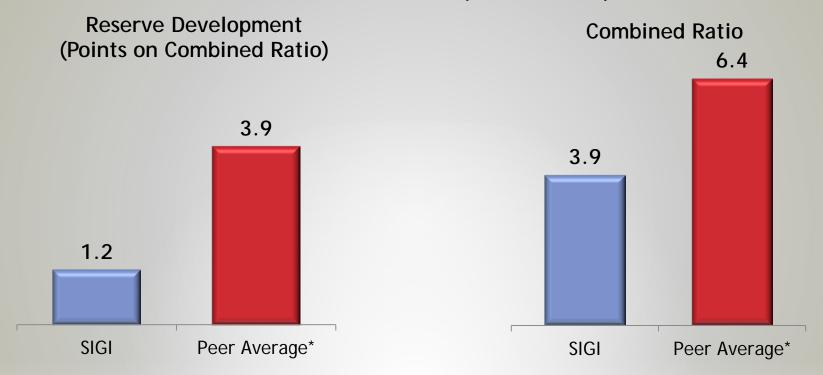


Industry Source: A.M. Best

## Impact of CATs on Combined Ratio



#### Standard Deviation (2004-2013)



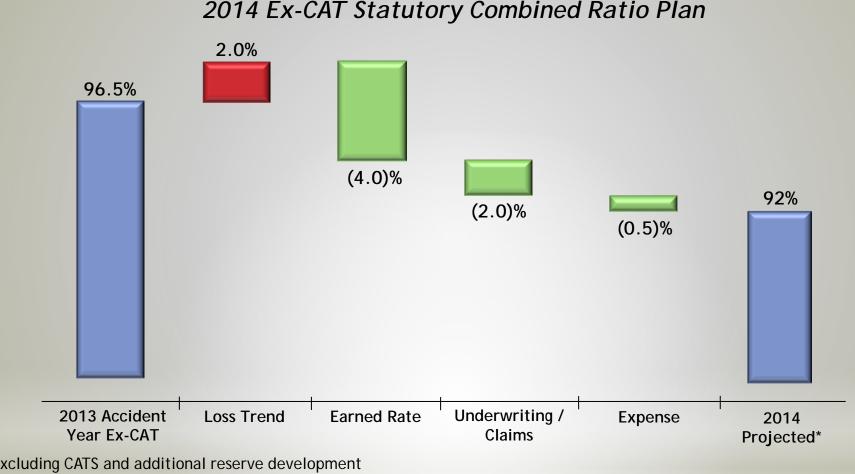
"Ground-up" quarterly reserve review and focus on "main street" accounts

\*Source: SNL Financial, Statutory Data

Peers include CINF, THG, STFC, UFCS, CNA, HIG, TRV, and WRB

## Lower Volatility of Results





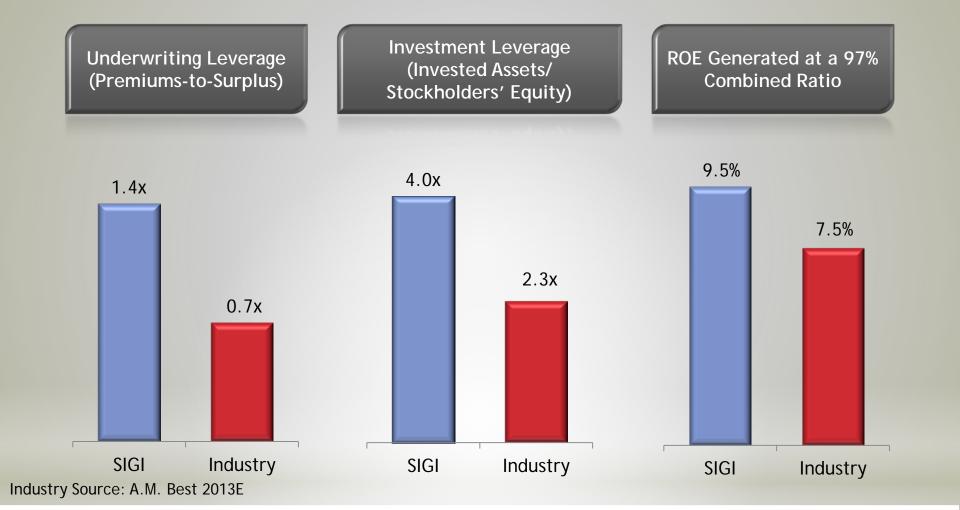
\*Excluding CATS and additional reserve development

May not foot due to rounding

Expectation for 5 points of CAT losses in 2014

#### Combined Ratio Improvement Plan





### Impact of Leverage

(as of December 31, 2013)





## **Strategic Overview**

Superior Agency Relationships Field Model Based On Empowered Decision Makers

Sophisticated Underwriting/ Claims Tools

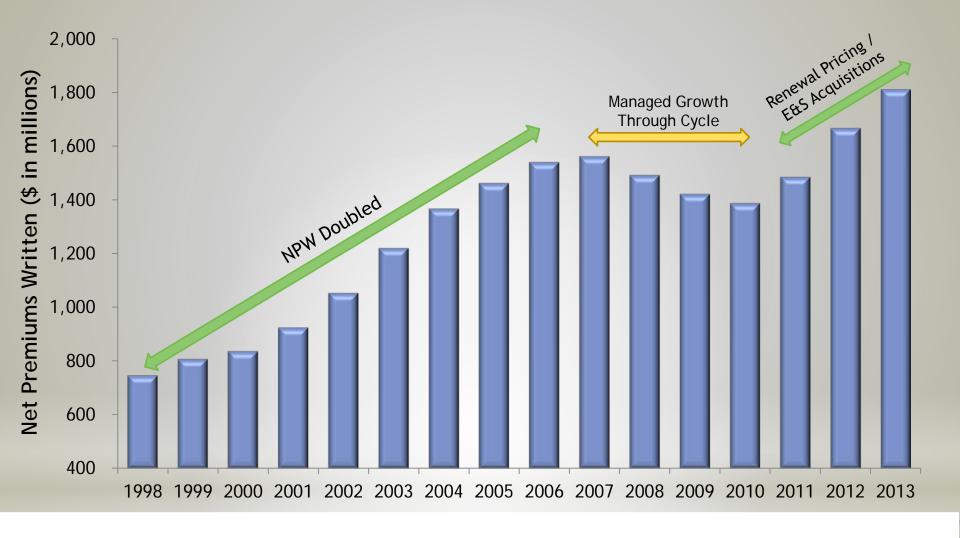
Focus On Customer Experience Broad Appetite and Strong Product Portfolio

Effective Manager of Leverage

Capabilities of a National...Relationships of a Regional

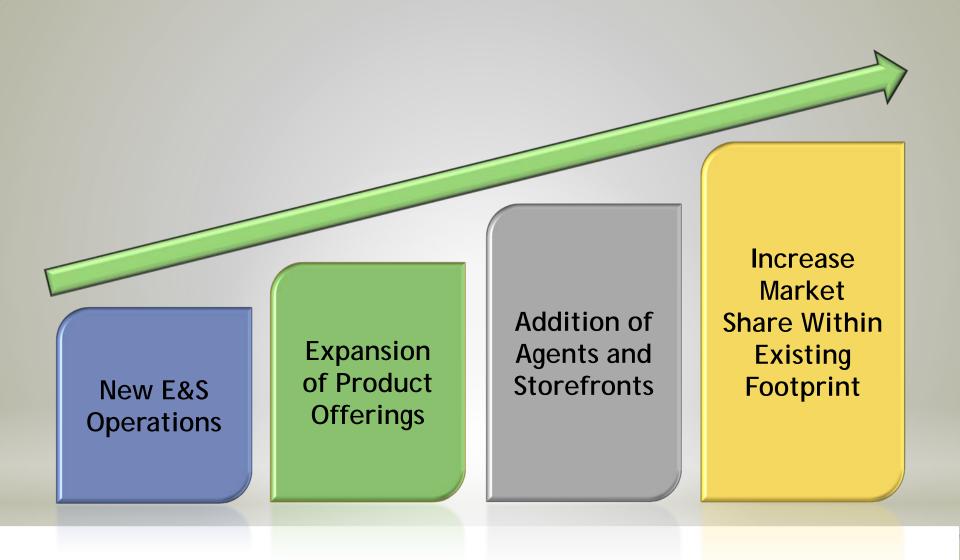
### Competitive Advantages





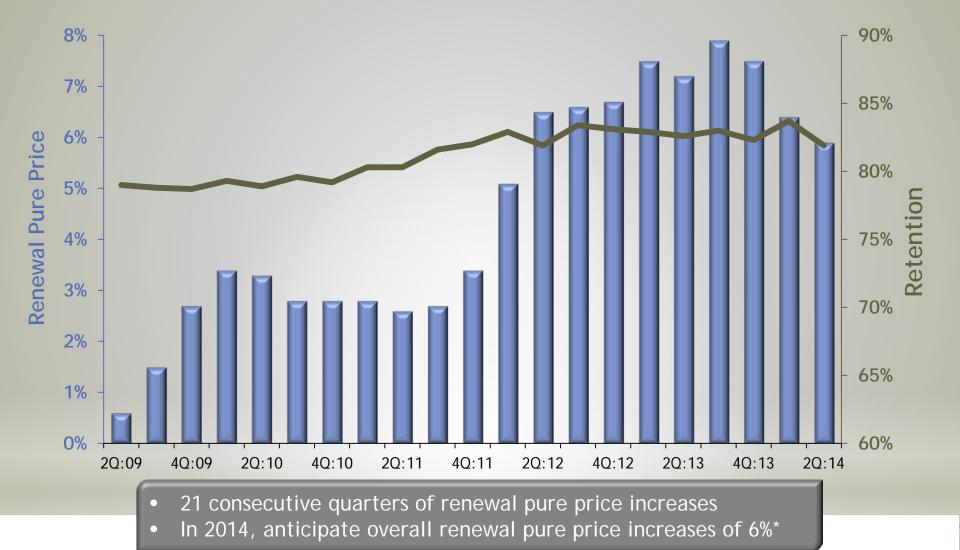
### Effective Cycle Management





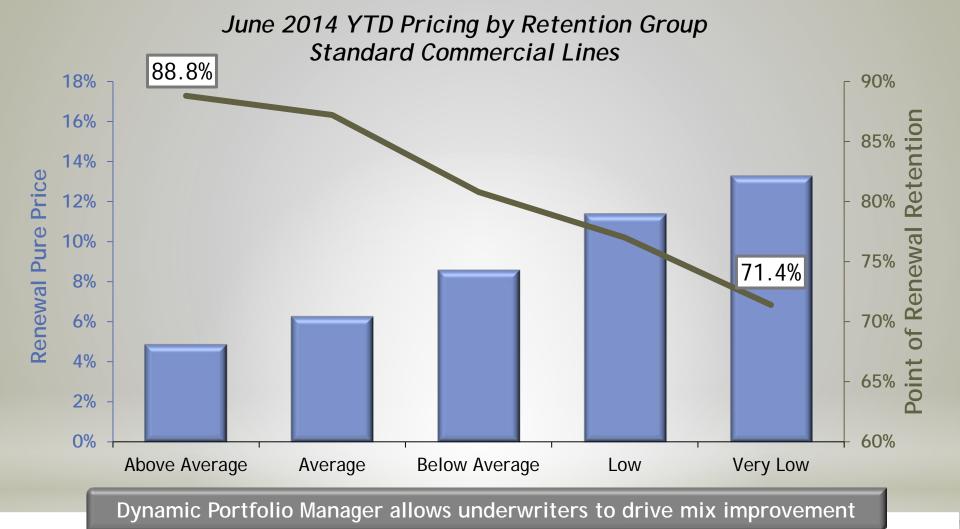
### **Growth Opportunities**





### Standard Commercial Lines Pricing





### Underwriting





Renewal Pure Price of 7.5% in 2013; 5.3% June YTD Compared to 4% Loss Trend



Balance
Underwriting
Initiatives with
Overall Account
Profitability



Claims Initiatives

3 Year Average Statutory Combined Ratio = 117.1%

### **Workers Compensation Plan**



Strategic Case Unit (WC) **Escalation Model** Medical Cost Management Fraud Detection and Recovery Models Complex Claims Unit Litigation Management

#### Claims Initiatives



Strong balance sheet provides a foundation for success

Lower volatility allows for greater operational leverage

Effective cycle management

Path to a 92% ex-catastrophes combined ratio in 2014

#### Why Invest in Selective?



#### **Additional Information**

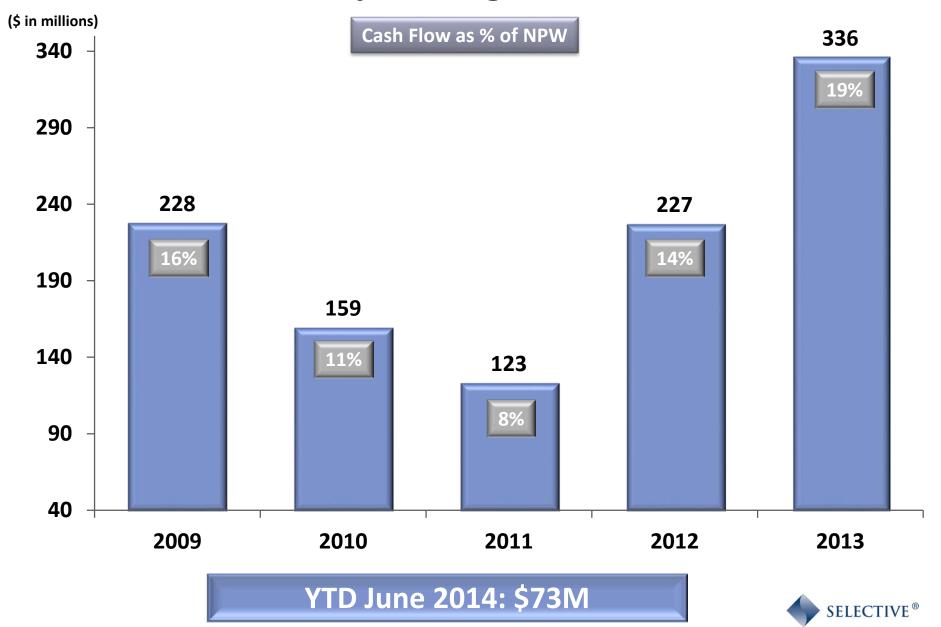


#### Financial Highlights 2010 – Q2 2014

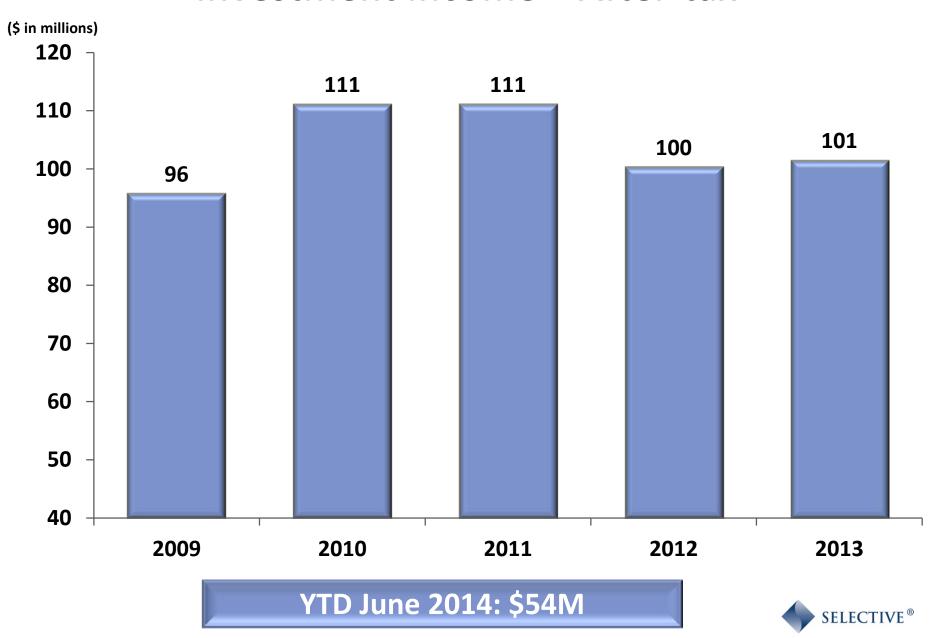
	2010	2011	2012	2013	Q1 2014	Q2 2014
Statutory NPW Growth	(2.4)%	7.0%	12.2%	8.7%	5.9%	3.8%
Operating EPS*	\$1.38	\$0.38	\$0.58	\$1.65	\$0.23	\$0.46
Net Income per Share*	\$1.23	\$0.40	\$0.68	\$1.87	\$0.31	\$0.51
Dividend per Share	\$0.52	\$0.52	\$0.52	\$0.52	\$0.13	\$0.13
Book Value per Share*	\$18.97	\$19.45	\$19.77	\$20.63	\$21.09	\$21.96
Return on Average Equity*	6.8%	2.1%	3.5%	9.5%	6.1%	9.7%
Operating Return on Average Equity*	7.7%	2.0%	3.0%	8.4%	4.5%	8.7%
Statutory Combined Ratio - Total	101.6%	106.7%	103.5%	97.5%	100.8%	97.5%
- Standard Commercial Lines	100.8%	103.9%	103.0%	97.1%	100.3%	95.5%
- Standard Personal Lines	106.4%	117.3%	100.7%	96.9%	104.5%	106.1%
- Excess and Surplus Lines	NA	131.3%	118.8%	102.9%	97.9%	99.9%
GAAP Combined Ratio - Total*	101.4%	107.2%	104.0%	97.8%	101.1%	97.8%
- Standard Commercial Lines*	100.0%	104.3%	103.3%	97.4%	101.0%	95.6%
- Standard Personal Lines*	108.3%	117.8%	101.3%	97.1%	103.2%	107.5%
- Excess and Surplus Lines*	NA	270.2%	124.7%	103.0%	97.0%	100.1%

SELECTIVE®

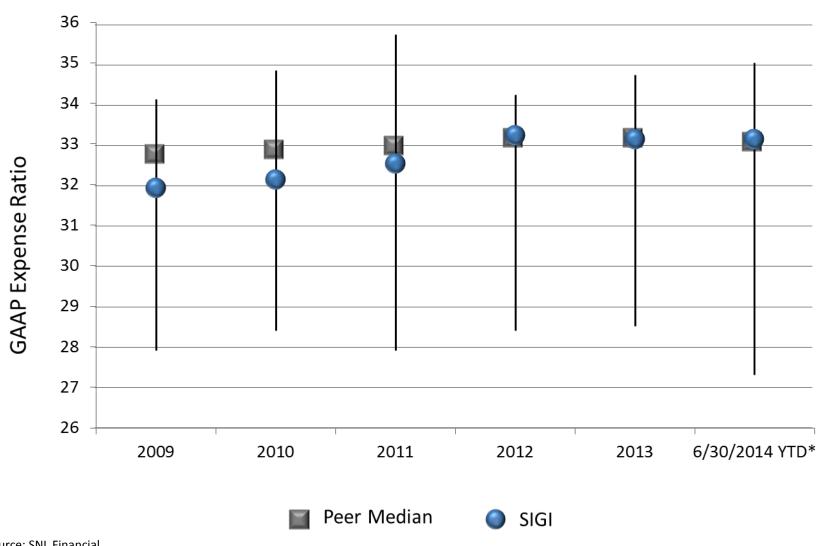
#### **Net Operating Cash Flow**



#### **Investment Income – After-tax**



#### **Focus on Expense Management**



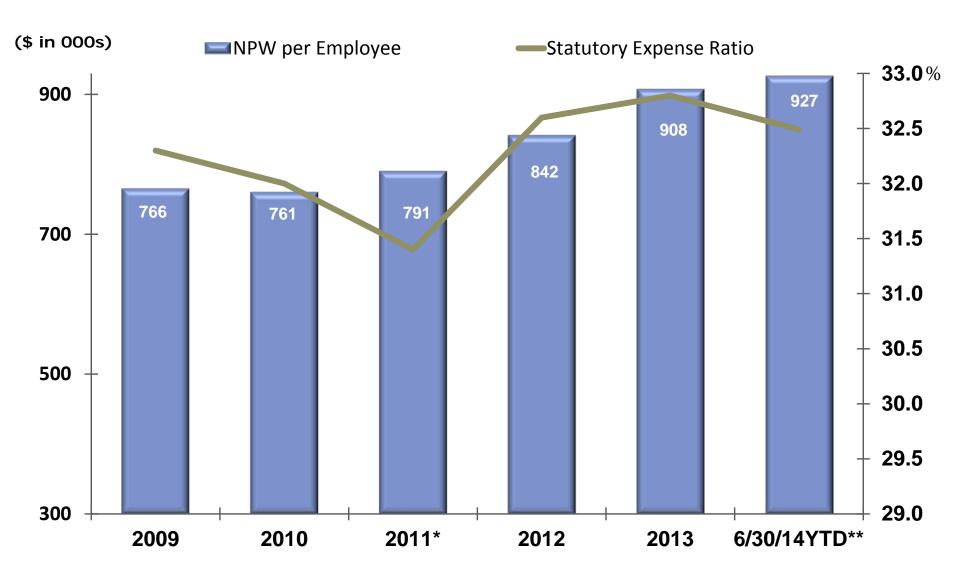
Source: SNL Financial

Note: Expense Ratio including Dividends

Peers include CINF, CNA, HIG, STFC, THG, TRV, UFCS, and WRB

\*Excludes self-insured group sale

#### **Insurance Operations Productivity**

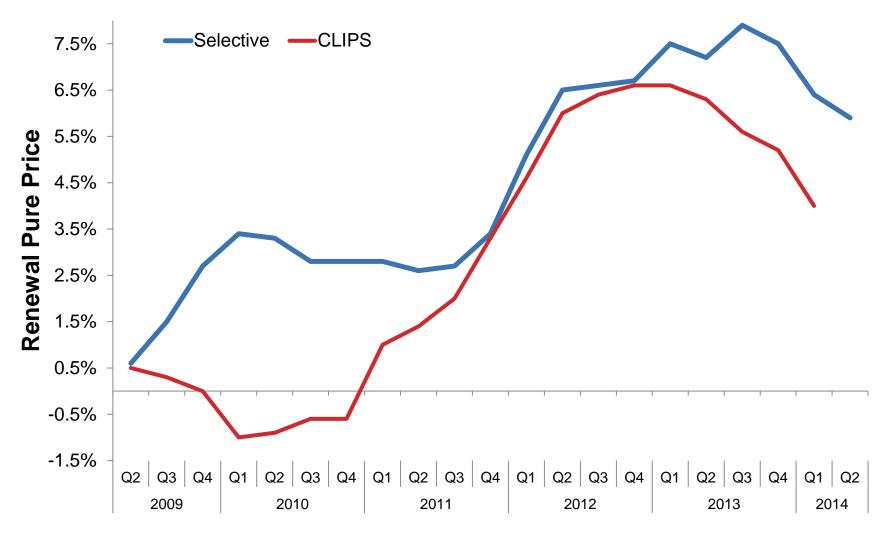


<sup>\*</sup>Excludes Excess & Surplus Lines



<sup>\*\*</sup>Expense ratio excludes 0.8 point benefit from self-insured group sale

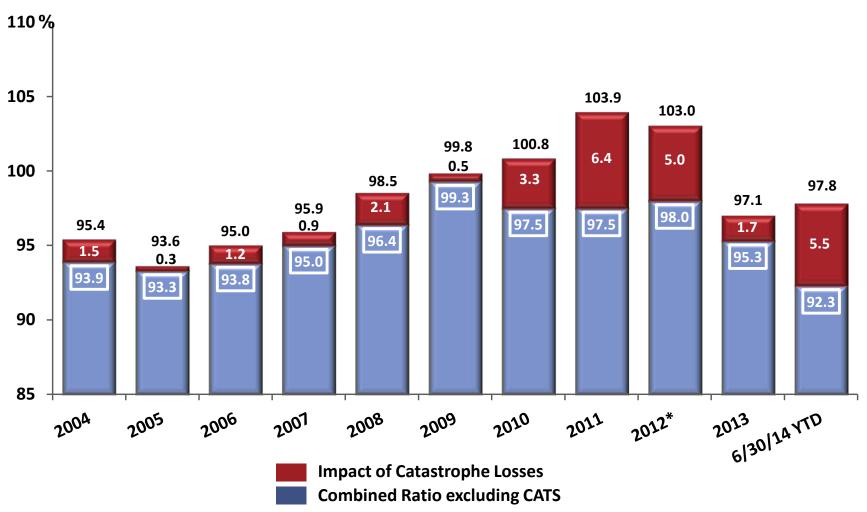
#### **Standard Commercial Lines Pricing**





#### **Standard Commercial Lines Profitability**

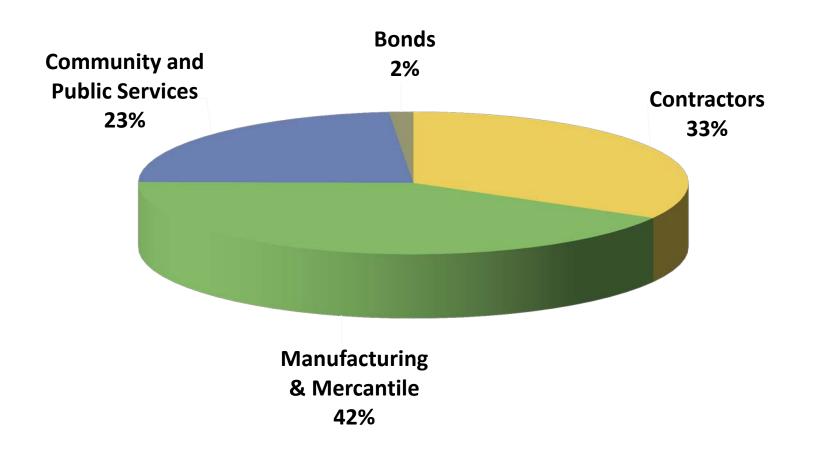
#### **Statutory Combined Ratios**



<sup>\*</sup>Includes impact of reinstatement premium on catastrophe reinsurance program as a result of Hurricane Sandy

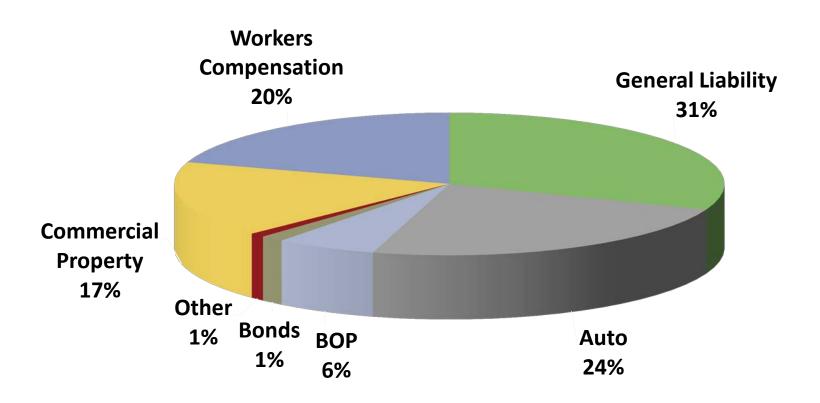
Some amounts may not foot due to rounding

#### Premium by Strategic Business Unit 2013 Standard Commercial Lines Direct Premium Written



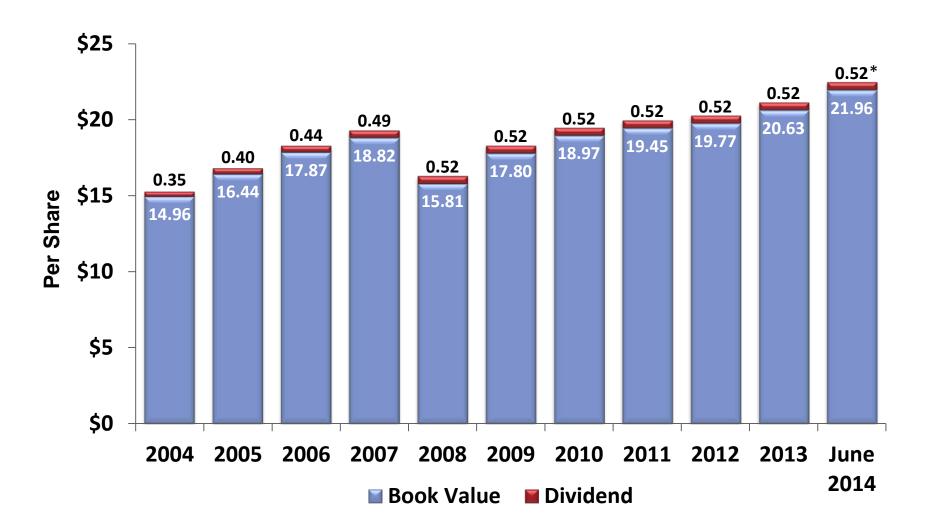


# Premium by Line of Business 2013 Standard Commercial Lines Net Premium Written





#### **Long-Term Shareholder Value Creation**



<sup>\*</sup>Annualized indicated dividend Note: Book value restated for change in deferred policy acquisition costs (2004-2006 Estimated)

